

## **Senior IT Technician**

## **Employer**

Cowley County 311 E 9<sup>th</sup> Winfield, KS 67156

## **Job Description**

- Ability in undertaking more advanced troubleshooting and incident resolution. This
  position requires proficiency in hardware and software support.
- Support and document network infrastructure, hardware and software products including servers, voice products, workstations, peripherals, facility security systems, and data retention systems.
- Works with consultants and third-party vendors to ensure that the computer system
  platform provides sufficient computing resources to deliver the desired level of business
  performance.
- Evaluates network hardware and software requirements and capabilities. Checks systems to optimize performance and to initiate recovery action after system failures.
- Monitors customer service and maintains network stability, collects, and analyzes network and memory utilization, and installs and tests software upgrades.
- Responds after hours in emergencies and to solve operational problems as needed.
- Perform maintenance and upgrades on network hardware and software

BS in Computer Science, Business, or related area required, Masters preferred. Certifications related to field of work preferred. Starting wage is \$26.94/hour.

## **Apply**

Applications may be picked up in the County Administrator's Office or to download a County application please visit our website at <a href="www.cowleycountyks.gov/employment">www.cowleycountyks.gov/employment</a>. Please e-mail to <a href="mailto:adminoffice@cowleycounty.org">adminoffice@cowleycounty.org</a> or mail all applications to: Mary Read, Attn: Mary Read, 311 E. 9<sup>th</sup> Winfield, Kansas 67156 position is open until filled. Cowley County is an Equal opportunity Employer.